

QUALITY POLICY

SOUDARSHINI VALVE PRIVATE LIMITED commits that its primary and constant objectives and policy of its own activity for design, manufacturing, testing and servicing of Plug, Gate, Globe and Check Valves are:

- **Customer satisfaction**, both for products and for services supplied;
- **Continual improvement**;
- **On time Delivery, and**
- **At economical cost.**

Management underlines the importance of:

- systematically defining and translating into the requirements of the customer's demand and expectations;
- satisfying customer's requirements, through application of Quality Management System and constant commitment towards "Quality" in all the sectors of organization, to achieve Customer satisfaction;
- considering the supply to Customer not only as the release of a product, but also as a service.

It's the firm belief of SVPL that such a Quality policy brings concrete advantages to the company and to the Customers, so that both shall be satisfied.

The Management, with reference to company Quality policy, has identified the following **qualifying points** which constitute **general objectives** of Quality Management System:

1. Implement a **Quality Management System** conforming with ISO 9001:2015, API Spec. Q1 and PED.
2. Keep a competitive position in **the sector of valves**;
3. Achieve a suitable level of professional commitment, teamwork and a thorough planning of activities, to satisfy the Customer with deliveries on time and ensuring the required Quality level;
4. Achieve, as a team, through activities of training, a suitable level of **personnel competence**, intended as the ability to face technical and management problems of the company with improvisations and aligned with Customer expectations;
5. Ensure an effective **internal communication**, both during the activities and discussions on Quality, that brings to stimulate the **involvement of personnel** at all levels so that, understanding completely Quality Policy and objectives, collaborate actively to the achievement of primary objectives;
6. Achieve a **continual and measurable improvement in products and processes** (with attention to effectiveness and efficiency), a **continual and measurable improvement of performances of the whole System** of company management and a **continual and measurable improvement of Customer satisfaction**;
7. Ensure the realization of products with **respect to applicable safety requirements**, as an aspect for the protection of human being and for the assurance of achievement of the expected results.

V.L. SRIDHARAN
MANAGING DIRECTOR

ENVIRONMENTAL, HEALTH & SAFETY POLICY

We at SOUDARSHINI VALVE PRIVATE LIMITED is committed to excellence in Environmental, Occupational Health and Safety stewardship of our activities and services and Continually Improve the EHS Performance through;

- Meet the Needs & Expectations of the Interested parties,
- Achieve EHS Objectives,
- Protection of the environment & Pollution Prevention,
- Conservation of Natural resources and Optimize use of resources & Waste Minimization,
- Prevention of injury and ill health,
- Elimination of Hazards & Reduce OHS Risks,
- Comply and fulfil compliance obligations, applicable legal and other requirements,
- Consultation and participation of Workers,
- Train and motivate all the employees regarding EHS Management System.

V.L. SRIDHARAN
MANAGING DIRECTOR